

Success Story



How Getzner uses CB Dynamics CRM to SharePoint Permissions Replicator to secure document access rights



Customer
Getzner

Products and Services
**CB Dynamics CRM-
SharePoint Permissions
Replicator**

Industry
**Insulation and isolation
of vibrations**

Organization Size
380 Mitarbeitern

Country
Austria

About Getzner

Founded in 1969 in Bürs, Austria, Getzner Werkstoffe GmbH is a leading innovator in the field of vibration isolation and vibration protection for railways, construction and industry. Now a globally active group with numerous locations in Europe, North America, the Middle East and Asia, Getzner offers vibration and noise-minimizing solutions based on self-developed polyurethane materials.

The problem:

High operating costs with in-house developed solution
Getzner initially developed their own SharePoint-based solution, the operation of which, however, was tied to administrative costs. As this became increasingly cumbersome with increasing volumes of stored documents.

The solution:

Budget-friendly ongoing transfer of authorizations with Dynamics CRM – SharePoint Permissions Replicator
Getzner finally opted for the CB Dynamics CRM – SharePoint Permissions Replicator from Connecting Software. Mag. Michael Rümmele (IT at Getzner) explains:

“We migrated from Dynamics CRM 2011 to CRM 2016 at the beginning of 2017 [...] As we had to implement a somewhat more complex authorization structure, it was not immediately clear how we'd proceed (group permissions, business units, security roles). But we received valuable support from Connecting Software, without which we would certainly not have reached our goal so quickly. “

