

# Synchronizing solution for Microsoft Exchange adds value to Canadian agency

Regional districts in British Columbia are charged with ensuring that all their residents have access to commonly needed services, such as proper water supply, sewerage disposal, and solid waste management. Peace River Regional District in British Columbia was using Microsoft Exchange Server 2016, and the agency needed a solution that would

transparently synchronize its Exchange mailbox calendars, contacts, task lists, notes, and public folders. Peace River found that the Connecting Software solution CB Exchange Server Sync was able to do all that and more—synchronizing all possible Microsoft Exchange items, with no user interaction and without fail.



## AT A GLANCE

Customer: Peace River Regional District

Country: Canada

Website: <https://www.prrd.bc.ca>

Industry: Government

Customer Size: Medium (50 - 999 employees)

Products and Services: Microsoft Exchange

# CB Exchange Server Sync, Peace River Regional District, & Microsoft Exchange

## Customer Challenges

Peace River Regional District was using Microsoft Exchange Server 2016 and needed a solution to transparently synchronize its Exchange mailbox calendars so that staff members wouldn't miss appointments or double-book themselves. The agency wanted to replace the system it had in place and was looking for a solution with a high degree of reliability that required no user interaction. "We wanted a solution that was server-sided," explains Ian Thieves, Peace River's IT Coordinator.

## Partner Solution

Peace River discovered Connecting Software and its CB Exchange Server Sync solution through an intensive online search and started with a trial project. The move to production went smoothly, and the agency got CB Exchange Server Sync up and running in just a couple of weeks. The final solution uses the self-hosted Exchange 2016 on the server and Outlook, Outlook for mobile, and Outlook Web Access (OWA) as client solutions. CB Exchange Server Sync synchronizes not only calendars but also contacts, task lists, notes, and public folders.

## Customer Benefits

Everyone at Peace River is happy with the CB Exchange Server Sync solution. It takes care of their exact synchronization needs, with no user interaction. It also allows the familiar Microsoft infrastructure to remain intact (Exchange 2016 on the server and Outlook, Outlook for mobile, and OWA for end-users). "CB Exchange Server Sync is a time-saving tool, and the fear of double-booking meetings is now gone," said Thomas Berndorfer of Connecting Software.

"The user interface is intuitive, and it's easy to create and maintain fairly complex relationships among mailboxes, mailbox subfolders, and public folders."

"While there are other solutions in this space, they are all client-sided. CB Exchange Server Sync is server-sided and talks with Microsoft Exchange server itself."

"CB Exchange Server Sync was very easy to implement. The documentation provided is more than sufficient, and once the service is installed, it's very reliable." — Ian Thieves, IT Coordinator